



Service Advisory

PARTS / ATTACHMENTS

CC-682

Part Number Affected: **01003253** Chute Deflector Torsion Spring.

Models Affected: All Models Of Zero Turn Riders and Wide Area Mowers.

Serial Number Range Affected: Units Built 1999 through 2010.

Date: **August 3, 2010**

Subject: **732-04797 Chute Deflector Torsion Spring Change**

ATTENTION PARTS MANAGER

PURPOSE: The original **01003253** chute deflector torsion springs do not provide adequate support on the discharge chute surface.

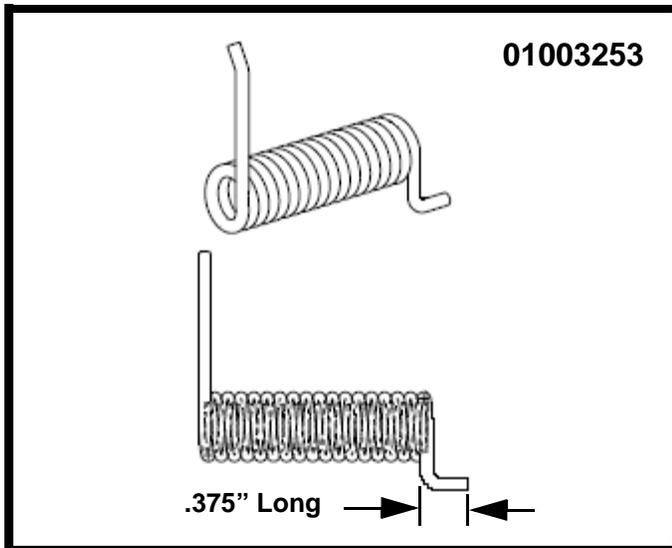


FIGURE 1

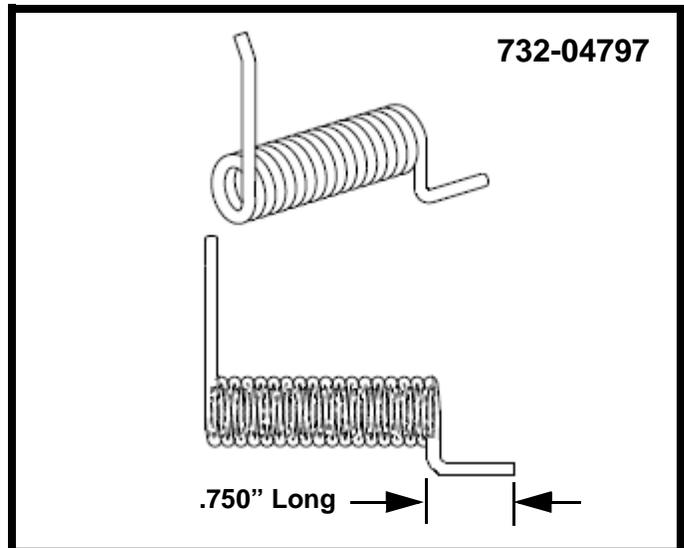


FIGURE 2

ACTION REQUIRED: Please check if you have any stock of **01003253** (Figure 1) in your parts inventory. You may be reimbursed for any stock of the **01003253**, by filing out a warranty claim for the number of **01003253** in your inventory. Attach a legible copy of the invoice(s) on which the part **01003253** was charged to your dealer account with the part number and price circled. Fax a copy of the invoice(s) with the accompanying warranty claim number to the "Warranty Department" at 1-330-273-7163. Store the **01003253** chute deflector torsion springs for possible vendor recovery return. Upon receipt of your warranty credit, please see that the **01003253** chute deflector torsion springs are disposed of.

If you wish to stock any chute deflector torsion springs, please order **732-04797** (Figure 2) for the replacement part.

Warranty: Parts Only. Indicate Service Advisory **CC-682** and **01003253** as the original failed part on the claim.

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Circulate and Initial