



Service Parts Return Guidelines

These Return Guidelines must be followed in order for a departing Authorized Service Provider to receive credit for returned parts. *Finished goods and marine accessories do not qualify for this program.* Failure to follow these guidelines will result in denial of the credit and all parts will be scrapped. (A picture showing the condition of the return will be emailed to you if a credit is denied.)

When returning parts, please follow the guidelines indicated below:

1. Only current parts will be accepted for credit. (*Current* is defined as “currently for sale in Minn Kota/Cannon Parts Department”.) Electronic components (control boards, remotes, i-Pilot and i-Pilot Link controllers) are not accepted back for credit.
2. An email must be sent to: aschotline@johnsonoutdoors.com with an Excel spreadsheet list of part numbers and quantities that you would like to return. We will reply to your email with an attached Return Authorization (R/A) form showing what parts we will accept along with a total dollar amount.
3. The R/A number must be clearly listed on the outside of each carton returned and a copy of the R/A form must be included in each carton returned. NOTE: Each part must be labeled with its part number. Smaller items of the same part number should be bagged together and then the larger bag labeled with the part number.
4. Parts must be packaged properly and in like-new condition. Parts received broken, marred, or otherwise damaged will not qualify for credit.
5. All service parts accepted for return will be assessed a 20% handling fee.
6. Minn Kota/Cannon reserves the right to refuse parts returned after 30 days of the termination of the Service Provider contract or 30 days after the R/A was issued.
7. All tariffs, duties, and shipping expenses are the responsibility of the Service Provider.

Address for return parts:

Minn Kota/Cannon Parts Returns

RA # _____ (assigned in step 2 above)

121 Power Drive

Mankato, MN 56001