

ShoreStation Dock Warranty

Your 15-Year Fabricated Frame & Extrusion Warranty

What is Covered:

The Frame and Extrusion Warranty covers these parts and components of your dock frame for 15 years counted from your dock's Warranty Start Date: dock cross member weldment, latch handle assembly, leg frame assembly, leg extension, aluminum deck planks. You pay nothing for these repairs.

Your 2-Year Basic Limited Warranty

What is covered:

The 2-Year Basic Warranty covers every Midwest supplied part on your **Genuine ShoreStation Dock**, with the exception of **wood**. The Basic Warranty begins on your dock's Warranty Start Date. The Warranty Start Date is the earlier of (1) the date you take delivery of your new dock, OR (2) the date the dock was first put into service (for example, as a dealer demo or as a Midwest company dock). The Basic Warranty lasts for 2 years (24 months) from this date. The Basic Warranty covers the cost of all parts and labor needed to repair any item on your dock that is defective in material, workmanship or factory preparation. You pay nothing for these repairs.

Your 1-Year Basic Limited Warranty

What is covered:

Dock accessories are covered under the 1-year basic limited warranty. This 1-year basic limited warranty covers the cost of all parts and labor needed to repair any item on your dock that is defective in material, workmanship or factory preparation. You pay nothing for these repairs.

Installation devices are NOT accessories.

What your Midwest Limited Warranties Do Not Cover

Your Midwest Limited Warranties do not cover the costs of repairing or replacing cedar wood due to warping, cracks or knots. Your Midwest Limited Warranties do not cover the costs of repairing puncture damage, dents, scratches or damage to the finish. Your Midwest Limited Warranties do not cover the costs of repairing damage caused by corrosion, environmental factors or acts of God. Environmental factors include such things as airborne fallout, chemicals, tree sap, salt, ocean spray, water hazards. Acts of God include such things as hailstorms, windstorms, rainstorms, tornadoes, sandstorms, lightning, floods and earthquakes. Your Midwest Limited Warranties do not cover the costs of repairing damage caused by poor or improper maintenance. Your Midwest Limited Warranties do not cover the costs of normal/scheduled maintenance of your dock. They do not cover the cost of replacing chains, keys or fasteners unless done as the result of

a repair covered by your 2-Year Basic Warranty. Your Midwest Limited Warranties do not cover the costs of repairing damage or conditions caused by fire or accident; by abuse or negligence; by misuse; by tampering with parts; by improper adjustment or alteration; or by any changes made to your dock that do not comply with Midwest specifications. Your Midwest Limited Warranties do not cover the cost of adding anything to your dock once it is delivered to you, even if parts, components or modifications are changed or added as a production change on other **ShoreStation** docks produced after your dock was built. Your Midwest Limited Warranties do not cover any incidental or consequential damages connected with the failure of your dock under warranty: such damages include lost time, inconvenience; the loss of the use of your dock; the cost of rental dock or slip; gasoline, telephone, travel or lodging; the loss of personal or commercial property; the loss of revenue, etc.

NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Your Genuine ShoreStation Dock Limited Warranties

During the terms of the Limited Warranties on your **Genuine ShoreStation Dock**, Midwest Industries, Inc. (hereafter referred to as Midwest) covers the cost of all parts and labor needed to repair or replace any Midwest supplied item that proves defective in material, workmanship or factory preparation. These repairs or replacements (parts and labor) will be made by your dealer at no charge using new or remanufactured parts.

Your Legal Rights Under Midwest's Limited Warranties

All of the Midwest Limited Warranties stated in this booklet are the only express written warranties made by Midwest applicable to the **Genuine ShoreStation Dock**. These Limited Warranties give you specific legal rights and you may also have other rights that vary from state to state. You may have some implied warranties, depending on the state in which your dock is registered. For example, you may have:

1. An implied warranty of merchantability (that your dock is reasonably fit for the general purpose for which it was sold);
2. An implied warranty of fitness for a particular purpose, (that your dock is suitable for your special purposes; if your special purposes were specifically disclosed to Midwest itself not merely to the distributor or dealer prior to purchase.)

These implied warranties are limited, to the extent allowed by law, to the time period covered by the written warranties set

forth in this publication. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Subsequent Buyer/Owner

This Warranty is extended only to the first buyer/owner of the dock. This is defined as the first legal owner of a Midwest **Genuine ShoreStation Dock** other than an authorized Distributor or Dealer who has bought the dock from Midwest for resale to the public.

Dock Alteration

This warranty does not cover alteration of the dock, or failure of dock components caused by such alteration.

Production Changes

Midwest reserves the right to make changes in docks built and/or sold by them at any time without incurring any obligation to make the same or similar changes on docks previously built and/or sold by them.

Your Midwest Limited Warranties do not cover installation devices.

Your Midwest Limited Warranties do not cover paint and/or finishes.

Your Midwest Limited Warranties do not cover commercial use applications.

How to Get Warranty Service for Your Dock

Please contact the authorized **ShoreStation** dealer from whom you bought the dock for warranty service. When contacting your dealer, please provide them with your dock's model number, dock identification number, date of purchase and the nature of the problem.

Dealers: Midwest Industries reserves the right to have vendors conduct their own warranty. Vendors and Midwest Industries reserve the right to have parts returned for inspection as part of the warranty claim process. Midwest Industries does not cover cost of returning parts.

If contact with the dealer is not accessible, please contact Midwest Industries at 800-859-3028 for further assistance.

Dealers: We strongly encourage you to register your customer at the time of sale at <http://www.shorestation.com>.

Owner's Name _____
Street Address _____
City _____ State/Province _____
Country _____ Zip/Postal Code _____
Dock Model #:
Date of Purchase _____ Warranty Start Date _____
Selling Dealer _____
City _____ State/Province _____
Country _____ Zip/Postal Code _____